



Missouri Service Guidelines

The following information will familiarize you with our service and may help with any questions. Please feel free to call with your inquiries or comments at 913-631-3300.

Service

All waste must be bagged or bundled, weigh no more than 65 pounds, and must be curbside by 7 a.m. CT (6 a.m. in St. Joseph). Trash must be placed on the ground. We will not remove trash from trailers, trucks, cars, etc. All trash must be visible from the street and not blocked by parked vehicles or other items that may restrict the crew's ability to remove it.

Containers

Containers should be no larger than 32 gallons. No plastic, metal, or cardboard barrels. No 55-gallon barrels will be emptied.

Yard Waste

No yard waste. Please call and make arrangements for a Yard Waste Special Pick Up.

Special Service

As a special service to you, and for an additional charge, we will make a "Special Pick-Up" of concrete, appliances, furniture, construction debris, or other unusual items that are not included in your normal service. Please call our office for details.

Trash Bags/Compost Bags

Please call our office for price and delivery.

Billing

After your first bill, you will always be billed quarterly in advance.

Cancellations

Please call our office to cancel service. Our office hours are 8 a.m. to 4:30 p.m. Monday through Friday.